

Draft Fees and Charges 2024/25

For consultation

All fees and charges are inclusive of GST unless otherwise stated.

Credit Card payments are accepted at Swim Zone Te Aroha, Te Aroha Mineral Spas and Te Aroha i-Site with no transaction fees charged back to the customer. Credit Card transactions are accepted for payment online (i.e. E-services) and at Matamata, Morrinsville and Te Aroha offices with transaction fees charged to the customer.



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1. Cemeteries

		Current Fee 2023/24	Proposed Fee 2024/25	Reason
Plot fees				
Plot fee - Adult		\$1,695.00	\$2,895.00	Increase to align with Revenue and Financing Policy and recover staff costs
Plot fee - Child (under the age of 14 years)		\$845.00	\$1,443.00	Increase to align with Revenue and Financing Policy and recover staff costs
Plot fee - Single ashes		\$455.00	\$777.00	Increase to align with Revenue and Financing Policy and recover staff costs
Plot fee - Single ashes wall		\$355.00	\$606.00	Increase to align with Revenue and Financing Policy and recover staff costs
Plot fee - Double ashes wall		\$530.00	\$905.00	Increase to align with Revenue and Financing Policy and recover staff costs
Deposit for reserved plot		\$100.00	50% of plot type/value	Increase to align with Revenue and Financing Policy and recover staff costs
Interment fees				
Interment fee - Adult burial		\$1,255.00	\$2,143.00	Increase to align with Revenue and Financing Policy and recover staff costs
Interment fee - Child burial (under the age of 14 years)		\$625.00	\$1,067.00	Increase to align with Revenue and Financing Policy and recover staff costs
Interment fee – Ashes in ground		\$175.00	\$299.00	Increase to align with Revenue and Financing Policy and recover staff costs
Interment fee – Ashes wall	Includes plaque installation	\$150.00	\$256.00	Increase to align with Revenue and Financing Policy and recover staff costs
Late interment fee	arrival at Cemetery more than 1 hour after the specified burial time. This fee will be charged	\$100.00	\$170.00	Increase to align with Revenue and Financing Policy and recover staff costs

		Current Fee 2023/24	Proposed Fee 2024/25	Reason
	in addition to the relevant interment charge			
Disinterment fees				
Disinterment fee - Adult or child		At cost	At cost	
Disinterment fee - Ashes (wall or inground)		\$150.00	\$299.00	Increase to align with Revenue and Financing Policy and recover staff costs
Matamata Cemetery only				
Matamata Cemetery - Single RSA ashes Wall 2		\$85.00	\$145.00	Increase to align with Revenue and Financing Policy and recover staff costs
Matamata Cemetery - Single RSA ashes Wall 3		\$360.00	\$615.00	Increase to align with Revenue and Financing Policy and recover staff costs
Matamata Cemetery - Two adjacent single plots for a double interment RSA ashes		\$530.00	\$905.00	Increase to align with Revenue and Financing Policy and recover staff costs
Matamata Cemetery - Matamata Memorial Garden		\$145.00	\$248.00	Increase to align with Revenue and Financing Policy and recover staff costs
Piako Lawn Cemetery				
Piako Lawn Cemetery - Still born (Plaque installation only – no interment)		\$85.00	\$145.00	Increase to align with Revenue and Financing Policy and recover staff costs
Piako Lawn Cemetery - Still born (Interment only)		\$150.00	\$256.00	Increase to align with Revenue and Financing Policy and recover staff costs
Piako Lawn Cemetery - Still born (Plaque installation and interment)		\$175.00	\$299.00	Increase to align with Revenue and Financing Policy and recover staff costs
Te Aroha Cemetery				
Te Aroha Cemetery - Still born (Plaque installation only – no interment)		\$85.00	\$145.00	Increase to align with Revenue and Financing Policy and recover staff costs
Additional costs (if applicable)				
Vase Installation (Ashes Walls)		\$50.00	\$85.00	Increase to align with Revenue and Financing Policy and recover staff costs

		Current Fee 2023/24	Proposed Fee 2024/25	Reason
Plaque/Memorial Installation (Ashes Walls)		\$85.00	\$145.00	Increase to align with Revenue and Financing Policy and recover staff costs
Breaking concrete & reinstatement	Per m3 concrete and hourly rate	At cost	At cost	
Weekend fees (burial only)		\$355.00	\$606.00	Increase to align with Revenue and Financing Policy and recover staff costs
Weekend fees (ashes only)		\$150.00	\$256.00	Increase to align with Revenue and Financing Policy and recover staff costs
Public holiday fee (burial only)		\$470.00	\$803.00	Increase to align with Revenue and Financing Policy and recover staff costs
Public holiday fee (ashes only)		\$270.00	\$461.00	Increase to align with Revenue and Financing Policy and recover staff costs
Request to change reserved plot		\$55.00	\$60.00	Increase to align with Revenue and Financing Policy and
Request to change warrant		\$110.00	\$120.00	recover staff costs
Request to sell back reserved plot to Council		\$55.00	\$60.00	
Admin fee for unpaid reserved plot		\$55.00	\$60.00	
Monument installation application fee		\$70.00	\$70.00	
Monument installation application fee - RSA		No charge	No charge	

2. General Property

		Current Fee 2023/24	Proposed Fee 2024/25	Reason
Council boardroom facilities				
If cancellation notice is received within 7 days				
prior to the Event – no refund				
Only available during Council office hours				
Interview rooms (Including Pete Peterson room in	Per hour	\$10.00	\$10.00	
Matamata, interview rooms in Matamata and Te				
Aroha)				
Boardroom hire, not including kitchen	Per hour	\$15.00	\$15.00	
Boardroom includes kitchen	Per day	\$60.00	\$62.00	Increased by inflation and rounded
Boardroom kitchen only	Per hour	\$10.00	\$10.00	
Lease arrangement set up cost				
Lease where annual lease payments to Council are less than \$200.00		\$270.00	\$278.00	Increased by inflation and rounded
· · · · ·		¢550.00	65.00	Increased by inflation and younded
Lease where annual lease payments to Council are more than \$200.00		\$550.00	\$566.00	Increased by inflation and rounded
Community Group that meets the criteria of the				
Community Lease and Licence Policy pay 50% of the				
relevant lease/licence fee.				

3. Libraries

		Current Fee 2023/24	Proposed Fee 2024/25	Reason
Hot Picks	Per book (2 week issue only)	\$5.00	\$5.00	
Interloans fee – requests outside MPDC	Plus associated fees	\$10.00	\$10.00	
Internet and email – 1/2 hour per person per day		No charge	No charge	
Photocopying – A4 side – black and white	Self service	\$0.20	\$0.20	
Photocopying – A3 side – black and white	Self service	\$0.40	\$0.40	
Photocopying – A4 side – colour	Self service	\$1.00	\$1.00	
Photocopying – A3 side – colour	Self service	\$2.00	\$2.00	
Printing- black and white - per side	Self service	\$0.20	\$0.20	
Printing - A4 page – colour – per side	Self service	\$1.00	\$1.00	
Talking Books	From	\$2.00	\$2.00	
DVD/non book (cost of item \$ <\$45.00)		\$3.00	\$3.00	
DVD/non book (cost of item \$45.00> <\$75.00)		\$5.00	\$5.00	
DVD/non book (cost of >\$75.00)		\$10.00+	\$10.00+	
Replacement cards		\$ 4.50	\$5.00	Increased by inflation and rounded
Withdrawn books		\$0.20 cents to \$2.00	\$0.20 cents to \$2.00	
PC scanning		Actual Cost	Actual Cost	
Lost books/item – replacement cost	Cost of book plus admin charge of	\$ 15.50	\$16.00	Increased by inflation and rounded
Local request delivery		Actual cost	Actual cost	
Data storage devices Library Merchandise		Price varies	Price varies	Libraries no longer sell data storage devices but have other merchandise for sale from time to time
Membership charge for non-residents from non- reciprocal districts (exemptions can be applied on a case by case basis)	Annual membership fee	\$60.00	\$62.00	Increased by inflation and rounded

		Current Fee 2023/24	Proposed Fee 2024/25	Reason
Meeting rooms	Per hour	\$10.00	\$10.00	
Pop-up meeting space	Per hour	\$5.00-10.00	\$5.00-\$10.00	



4. Parks and Open Spaces

		Current Fee 2023/24	Proposed Fee 2024/25	Reason
Please note: There is no GST on bonds for parks	. If cancellation no	tice is received	within 7 days prior	to the Event - no refund.
Definition of Community Groups, Sports Parks, C	Casual Hirer, Alcoh	ol Served, Comn	nercial see Notes at	t end of document
Standard charges – all parks				
Booking fee - required per booking or group of		\$16.00	\$20.00	Increased to recover costs
bookings if made at one time	These do not			
Daily charge – Sports Parks	apply to	\$55.00	\$60.00	Increased to recover costs
Daily charge - this is for all other parks and reserves	Community	\$20.00	\$25.00	Increased to recover costs
that are not listed as Sports Parks e.g. Railside by	Groups			
the Green Reserve, Howie Park, Te Aroha Domain.				
Bond for casual hirers	Per day	\$260.00	\$268.00	Increased by inflation and rounded
Key bond (where applicable)	Per set of keys	\$25.00	\$25.00	
Optional extras – all parks (all users, including				
community groups)				
Charge per vehicle per night for booked groups on			\$10.00	New charge, charge per night for booked groups to be
Council parks and reserves				charged at Council's discretion
Rubbish bins, above what is normally provided in the park	Per additional bin	\$17.00	\$20.00	Increased to recover costs
Wedding/event site preparation (e.g. additional		\$70.00	\$100.00	Increased to recover costs
mowing prior to event)				
Power service charge (if available)	Per day	\$70.00	\$75.00	Increased to recover costs
Gate locking/unlocking (if required after	Per locking and	\$70.00	\$75.00	Increased to recover costs
hours/weekends)	unlocking			
Commercial activities – all parks				
Hire	Per day	\$670.00	\$700.00	Increased to recover costs
Building/facilities				
Note: for facilities such as event centres, sports				
stadiums please see Community Venues section				
AR Johns Building - Boyd Park, Te Aroha				

		Current Fee	Proposed Fee	Reason		
	If an and latter and	2023/24	2024/25	to the French and as found		
Please note: There is no GST on bonds for parks. If cancellation notice is received within 7 days prior to the Event - no refund. Definition of <i>Community Groups, Sports Parks, Casual Hirer, Alcohol Served, Commercial</i> see Notes at end of document						
Daily charge (daily charge rates will be pro-rated on an hourly basis for regular bookings that cover one	Per 1/2 day (up to 6 hours)	\$85.00	\$90.00	Increased to recover costs		
school term or a period of three months or more)	,					
	Per day	\$130.00	\$140.00			
Bond for casual hirers (no alcohol served)	Per day	\$50.00	\$51.00	Increased by inflation and rounded		
Bond for casual hirers (alcohol served)	Per day	\$260.00	\$268.00	Increased by inflation and rounded		
Domain House - Te Aroha Domain						
	s a beauty salon. Th	ese fees and char	ges will only apply w	hile the facility is available for casual use, and not at times		
the salon is operating.						
All hirers (lower rates for use of Domain House for	Per day	\$50.00	\$51.00	Increased by inflation and rounded		
three days or more may be negotiated.)						
Bond for casual hirers (no alcohol served)	Per day	\$50.00	\$51.00	Increased by inflation and rounded		
Bond for casual hirers (alcohol served)	Per day	\$260.00	\$268.00	Increased by inflation and rounded		
Domain Pavilion - Te Aroha Domain						
		4.4.0.00	.			
	Per hour	\$10.00 Community	\$15.00 Community	Increased to recover costs and be in line with other		
Daily charge Hire		Group	Group	venues. Per day hire removed to line up with other venues.		
baily charge fille		Group	Group	venues.		
		\$25.00	\$30.00			
		Commercial	Commercial			
	Per day (8 hours)	\$30.00		-		
		Community				
		Group				
		\$150.00				
		Commercial				
Bond for casual hirers (no alcohol served)	Per day	\$50.00	\$51.00	Increased by inflation and rounded		
Bond for casual hirers (alcohol served)	Per day	\$260.00	\$268.00	Increased by inflation and rounded		
Billboard Sign - Skidmore Reserve, Te Aroha						
Billboard events sign boards (includes sign and		\$80.00	\$85.00	Increased by inflation and rounded		
installation)						

5. Community Venues-Recreation facilities and heritage

Event Facilities

	Current Fee 2023/24	Proposed Fee 2024/25	Reason
MPDC Event centres Matamata Civic and Memorial Centre (MMCC) Silver Fern Farms Event Centre (SFFEC) Morrinsville Event Centre (MEC) Headon Event Centre (HEC)			
Bond – Event centre management will determine level of risk. This will dictate bond charge	No alcohol - \$200.00 - \$210.00 Alcohol - \$1,000.00 - \$1,040.00	\$200.00- \$1,000.00	Some groups/events have different levels of risk – alcohol or no alcohol- this needs to be managed appropriately.
Courts Access (per court per hour) SFFEC –number of courts x 2 MEC - number of courts x 2 HEC – number of courts x 1 court			
Opening time until 6pm	\$16.00 per court per hour	\$20.00 per court per hour	
6pm to closing time	\$26.00	\$30.00 per room per hour	
Changing rooms (per changing room)	\$31.00	\$40.00	Charge contributes to cover cleaning cost Change rooms / showers
Function rooms (per room per hour)			
Small MMCC – Pete Peterson Room, Te Tauihu Room SFFEC – Front Office MEC – Committee Room, Meeting room			
Non-commercial (per room per hour)	\$10.50	\$10.00	

	Current Fee	Proposed Fee	Reason
	2023/24	2024/25	
Commercial (per room per hour)		\$20.00	
Tainui Room 1 (including kitchenette) or Tainui			
Room 2 (no kitchen, only available during office			
hours)			
Non-commercial - hourly rate	\$10.00		
Commercial - hourly rate	\$25.00		
Medium			
MMCC - Tainui 1 Room			
SFFEC – Seales Winslow Room, Ballance Room			
MEC – Motumaoho Room			
Headon – Rose Yorke Room			
Non-commercial (per room per hour)		\$15.00	Previously were ranging between \$10.50 - \$16
Commercial (per room per hour)		\$40.00	Previously were ranging \$26 - \$36
Large			
MMCC – Te Takere Room (1/3 of Hall)			
SFFEC – Seales Winslow Room and Ballance Room			
combined			
Non-commercial (per room per hour)	\$15.00 Te	\$20.00	
	Takere		
	\$16.00 Seales		
Commercial (per room per hour)	\$35.00 Te	\$50.00	
	Takere		
	\$36.50 Seales		
Extra Large			
MMCC – Te Taurapa Room (2/3 of Hall)			
Non-commercial (per room per hour)	\$15.00	\$25.00	Increased to cover costs
Commercial (per room per hour)	\$60.00	\$75.00	Increased to cover costs
MMCC - Memorial Hall (Te Takere and Te Taurapa			
Rooms, including kitchen)			
Non-commercial - hourly rate	\$20.00	\$40.00	Increased to cover costs
Commercial - hourly rate	\$100.00	\$150.00	Increased to cover costs
Whole Facility			Costs of each space combined - \$10 discount

	Current Fee 2023/24	Proposed Fee 2024/25	Reason
MMCC			
Non Commercial – Hourly rate	\$30.00	\$65.00	Increased to cover costs
Commercial - Hourly rate	\$150.00	\$220.00	Increased to cover costs
SFFEC			
Non Commercial – Hourly rate	\$50.00	\$85.00	Increased to cover costs
Commercial - Hourly rate	\$50.00	\$115.00	Increased to cover costs
Headon			
Non Commercial – Hourly rate	\$25.00	\$60.00	Increased to cover costs
Commercial - Hourly rate	\$25.00	\$85.00	Increased to cover costs
MEC			
Non Commercial – Hourly rate	New	\$100.00	Increased to cover costs
Commercial - Hourly rate	New	\$185.00	Increased to cover costs

Additional Fees

		Current Fee 2023/24	Proposed Fee 2024/25	Reason
Security/traffic management – Council may require large or high risk events to have additional measure in place security guards present for the event and pack up – Per hour	Per hour	At actual cost	At actual cost	Traffic management added where required for large or high risk events
Replacement/loss of access card		\$52.00	\$54.00	Increased by inflation and rounded
Key bond			\$30.00	New Charge
Damage to facility		Whole bond minimum, above that at actual cost	Whole bond minimum, above that at actual cost	
Carpet clean		Actual cost – minimum \$150.00	Actual cost – minimum \$150.00	
After hours call out (e.g. insecure building, fire brigade). Only charged if user is at fault		At cost	At cost	

		Current Fee 2023/24	Proposed Fee 2024/25	Reason
Cleaning if required, where venue is left in an unsatisfactory condition (e.g. dishes left in kitchen, significant rubbish left behind, decorations left in place)	Actual cost per hour	Minimum \$50.00	Minimum \$75.00	Increased to cover actual costs
Set up and pack down/Events Facilitator assistance (if required)	Per Hour	\$52.00	\$50.00	Charge reduced to encourage hirers to use events staff
Optional additional extras				
Sound system		\$36.00		Charge removed – included in room hire
Projector and screen – per screen	Per screen	\$52.00		Charge removed – included in room hire
Tea, percolator coffee, juice	Per person	\$5.00	\$5.00	
Table cloths	Per cloth	\$13.00	\$15.00	Increased by inflation and rounded
Lectern		\$10.50		Charge removed – included in room hire
Stage		\$52.00	\$55.00	Increased by inflation and rounded
Carpet Tiles – 1 court (required for all non-sport events on the courts)		\$320.00	\$350.00	Increased to reflect actual cost
Carpet Tiles – 2 courts (required for all non-sport events on the courts)		\$530.00	\$550.00	Increased to reflect actual cost
Additional rubbish bins	Per bin	\$17.00	\$20.00	
Event Facilitator assistance during event is also available – please contact the Events Facilitator Team leader to discuss your requirements and rates	Per hour	\$52.00		Delete charge this is included in event assistance
Firth Tower Historical Reserve				
General admission to reserve grounds only		No charge	No charge	
General admissions to buildings and displays for		See current	See current fees	
individuals (is determined by the Matamata		fees at	at <u>www.firth</u>	
Historical Society)		www.firth	tower.co.nz/	
		tower.co.nz/	<u></u>	
Facilitated historical activities by Firth Tower staff for groups	Per activity	\$35.00	\$35.00	

		Current Fee 2023/24	Proposed Fee 2024/25	Reason
Groups / schools (including 2 non-facilitated activities)	Per person	\$5.00	\$5.00	
Events at Firth Tower				
Photos		\$65.00	\$65.00	
Event venue hire (funeral or wedding ceremony, photos, buildings or reserve access)	Between 9am and 5pm	\$521.00	\$600	Increased to reflect actual cost
Set up and pack up assistance (if required)	Per hour outside of opening hours	\$52.00	\$50	Aligned with event facilitator assistance charges
Event bond	Bond (no alcohol served)	\$155.00	\$200.00	Aligned with other bonds
Heritage room hire				
Non commercial – hourly rate	Per hour	\$10.50	\$15.00	Aligned with medium function room hire charges
Non-commercial – Full day	Per day	\$31.50		Delete, per hour charge only
Commercial – hourly rate	Per hour	\$26.00	\$40.00	Aligned with medium function room hire charges
Commercial – Full day	Per day	\$156.50		Delete, per hour charge only
Campervans(unpowered)	Per caravan per night	\$10.00	\$15.00	Increased to reflect actual cost
Campervans (powered)	Per caravan per night	\$15.00	\$20.00	Increased to reflect actual cost
Waharoa (Matamata) Aerodrome				
Annual landing/ movement fee - recreational users (non-commercial)	Per year	\$141.00	\$160.00	Increased to reflect actual cost
Recreational operator – cash / direct credit – per landing/ movement (paid within the month)	per day	\$10.00	\$12.00	Increased to reflect actual cost We propose to remove the option to pay cash due to the high operational cost
Commercial operator – cash / direct credit – per landing/ movement per day (paid within the month)	per day	\$20.00	\$25.00	Increased to reflect actual cost We propose to remove the option to pay cash due to the high operational cost

		Current Fee 2023/24	Proposed Fee 2024/25	Reason
Recreational and commercial operator – invoiced – per landing/ movement	per day	\$42.00	\$54.00	Increased to reflect actual cost
Note: The first of any of the following types of movements are charged at landing rates: landing, touch and go and approach and go				
Camping				
Adults				
Un-powered site	Per person/ per day	\$14.00	\$15.00	Increased to reflect actual cost
Powered site	Per person/ per day	\$16.00	\$18.00	Increased to reflect actual cost
Soaring Centre bunk room	Per person/ per day	\$14.00	\$14.00	Set by Soaring Centre
Children camping (under 16 years)	Per person/ per day	\$7.00	\$8.00	Increased to reflect actual cost

6. Animal Control

	Current Fee 2023/24	Proposed Fee 2024/25	Reason
Dog ownership fees			
Full registration fee	\$120.00	\$157.00	Increased to reflect actual cost and recover more from fees
Minus rebates/bonus (below) if applicable:			
Rebate (de-sexed dog, working dog, or breeding dog owner registered with Dogs New Zealand) Note: Rebate may only be claimed for one of these categories	\$30.00	\$30.00	
Rebate (Responsible Owner Rebate)	\$15.00	\$15.00	
Bonus			
- no complaints or infringements	\$35.00	\$35.00	
 no dog held by the owner was impounded in the previous registration year 	\$55.00	\$35.00	
Classified dangerous dog	150% of the relevant fee applies	150% of the relevant fee applies	
Replacement tags	\$2.00	\$2.50	Increased to reflect actual cost and recover more from fees
Payment after 31 July will result in a 50% penalty fee			
Dog impounding charges			
Impounding	\$50.00	\$61.00	Increased to reflect actual cost and recover more from fees
Second impounding	\$80.00	\$98.00	Increased to reflect actual cost and recover more from fees
Third and subsequent impounding in the same registration year	\$125.00	\$153.00	Increased to reflect actual cost and recover more from fees
Daily sustenance	\$12.50	\$15.00	Increased to reflect actual cost and recover more from fees
Microchipping	\$60.00	\$74.00	Increased to reflect actual cost and recover more from fees

	Current Fee 2023/24	Proposed Fee 2024/25	Reason			
Stock call out fees						
During office hours	\$125.00	\$153.00	Increased to reflect actual cost and recover more from fees			
After hours (inclusive of mileage)	\$175.00	\$215.00	Increased to reflect actual cost and recover more from fees			
Impounding fee	\$50.00	\$61.00	Increased to reflect actual cost and recover more from fees			
Daily sustenance	\$6.00	\$7.00	Increased to reflect actual cost and recover more from fees			
All associated costs (i.e. transport, advertising)	Actual cost	Actual cost				
Note: Keeping an unregistered dog may result in an infringement fee of \$300. Owners are legally responsible for keeping their dog under control at all						

times. Failure to do so is an offence under Section 53 of the Dog Control Act with a fine of up to \$3000 or an infringement fee of \$200. Any dog found at large can be impounded at the owner's expense.

7. Building consents and monitoring

essing and inspection costs. \$535.00 \$710.00	\$570.00	 Increased to reflect Revenue and Financing Policy range and increasing cost of this activity Increased to reflect Revenue and Financing Policy range and increasing cost of this activity
		range and increasing cost of this activity Increased to reflect Revenue and Financing Policy
		range and increasing cost of this activity Increased to reflect Revenue and Financing Policy
\$710.00	\$765.00	
		Delete, now classed under 'Standard Residential Building Works'
\$ 900.00		Delete, now classed under 'Standard Residential Building Works' or 'Structures'
\$900.00	\$1335.00	New, categorisation change

	Current Fee 2023/24	Proposed Fee 2024/25	Reason
Structures			
Haybarns / Implement Sheds / Bridges / Reservoirs / Dams / Tanks Stock Underpasses Retaining Walls (Multiple)	\$975.00	\$1430.00	New, categorisation change
Detached habitable buildings with no plumbing or drainage (Category 1 Level 1) With no plumbing or drainage, e.g. sleep out, office, studio. Alterations and additions: Up to 30m2 with no plumbing or drainage Outbuildings Habitable (with no Plumbing and Drainage)			
Sleepouts / Office / Studio	\$2225.00	\$2560.00	Increased to reflect Revenue and Financing Policy range and increasing cost of this activity
Detached habitable buildings with plumbing and drainage (Category 1 Level 2) With plumbing and drainage, e.g. sleep out with toilet and shower. Alterations and additions up to 30m2 with plumbing and drainage Outbuildings Habitable (with Plumbing and Drainage)			
Sleepouts with toilet and shower	\$2850.00	\$3145.00	Increased to reflect Revenue and Financing Policy range and increasing cost of this activity
Dairy Sheds (Category 1 Level 2) Dairy sheds including cowshed extensions	\$1925.00		
Dairy sheds	\$1925.00	\$2270.00	Increased to reflect Revenue and Financing Policy range and increasing cost of this activity. Recatergorised as 'Dairy sheds'

	Current Fee 2023/24	Proposed Fee 2024/25	Reason
Residential Alterations			New
Between 10 and 30m2	\$2225.00	\$2560.00	Increased to reflect Revenue and Financing Policy range and increasing cost of this activity
Exceeding 30m2	\$3250.00	\$3145.00	
Dwellings			
Re-Sited/Transportable Buildings/Dwellings	\$1750.00	\$2270.00	Increased to reflect Revenue and Financing Policy range and increasing cost of this activity
Dwelling single storey/ additions and alterations up to 100 m ²	\$ 3,250.00		Delete
Single Storey Dwelling (up to 250m2)	\$3475.00	\$4135.00	Increased to reflect Revenue and Financing Policy range and increasing cost of this activity
Dwelling single storey additions and alterations in excess of 250 m2 Single Storey Dwelling (over 250m2) / Two Storey Dwelling (up to 250m2)	\$3650.00	\$5010.00	Increased to reflect Revenue and Financing Policy range and increasing cost of this activity
Dwelling two storey or more/two storey additions and alternative up to 250m2	\$4,575.00		Delete
Dwelling single storey additions and alterations in excess of 250 m2 Two Storey Dwelling (over 250m2)/Three Storey Dwelling	\$4975.00	\$5890.00	Increased to reflect Revenue and Financing Policy range and increasing cost of this activity

	Current Fee 2023/24	Proposed Fee 2024/25	Reason
Multi Proof Consents Dwellings (Note: MBIE, BRANZ, planning and engineering fees will still apply)	\$2950.00	\$3330.00	Increased to reflect Revenue and Financing Policy range and increasing cost of this activity
Commercial/industrial New commercial/Industrial Buildings			
Buildings (Up to 100m2)	\$6425.00	\$6615.00	New
Small commercial/industrial up to 300 m2 Buildings (Between 101 – 300m2)	\$6425.00	\$7145.00	Increased to reflect Revenue and Financing Policy range and increasing cost of this activity
Commercial/Industrial in excess of 300m2 Buildings (Exceeding 300m2)	At cost plus \$700.00	\$8700.00	Increased to reflect Revenue and Financing Policy range and increasing cost of this activity
Alterations and additions up to 60m2 (excluding dwellings) (Category 1 Level 2) Commercial Alterations and Additions			
Industrial workshop, commercial office Note: for work over 60 m2 commercial/industrial fees apply Commercial Alterations and Additions (Up to 100m2) and Public Toilets and Commercial Fit Outs < \$500,000	\$3200.00	\$3930.00	New
Commercial Alterations and Additions (Exceeding 100m2) and Commercial Fit Outs > \$500,000	\$3200.00	\$3930.00	New

		Current Fee 2023/24	Proposed Fee 2024/25	Reason
(Fee as above plus hourly rate for additional processing and inspections)				
New Compliance Schedule Amendment to Compliance Schedule		\$675.00 \$500.00	\$250.00 plus a charge of \$111.00 per system or feature	Fees to cost the same
Certificate over Two Allotments (Section 75 Building Act 2004) Issue a Section 75 certificate		Actual Legal Cost Plus \$10%	Actual Legal Cost Plus \$10%	
Notice when building on land subject to a Natural Hazard (Section 73 Building Act 2004) Process a Section 73 application		Actual Legal Cost Plus \$10%	Actual Legal Cost Plus \$10%	
Building Warrant of Fitness Audit (BWOF)		\$175.00 per hour	\$195.00 per hour	Increased to reflect Revenue and Financing Policy range and increasing cost of this activity
Minor Variations to building consents (Amendments)		\$275.00	\$275.00	
Major Amendment to a Building Consent Amendment to a Building Consent Costs required to review the amendment (per hour). Government levies may also apply	Processing and inspection costs (per hour), AlphaOne	At cost plus \$275.00	At cost plus \$275.00	
Other Building Act processes not listed Additional Processing time Additional processing time over and above what is allowed for in standard fees	per hour	\$175.00	\$195.00	Increased to reflect Revenue and Financing Policy range and increasing cost of this activity

		Current Fee 2023/24	Proposed Fee 2024/25	Reason
Additional Inspection Charges				
Additional inspections, not covered by the standard fee (for re-inspections of failed inspections)	Per hour	\$175.00	\$195.00	New
Extra inspections/Processing Time – Additional inspections where client has requested an inspection but project was not ready, inspections that were cancelled or rescheduled within 24 hours of booking or inspection was not covered by the standard fee. Late cancellation charge for Inspections (inspection is cancelled with less than 24 hours' notice)	Per hour	\$175.00	\$195.00	New
Certificate of Public Use		\$512.50	\$590.00	Increased to reflect Revenue and Financing Policy range and increasing cost of this activity
Certificate of Acceptance (At cost of processing (hourly rate) plus fees that would have been charged if consent had been obtained before building work commenced).		Cost of original consent plus per hour cost (\$175.00 per hour)	Cost of original consent plus per hour cost (\$195.00 per hour)	Increased to reflect Revenue and Financing Policy range and increasing cost of this activity
Peer Review for fire design, lifts and the like		Cost plus 10%	Cost plus 10%	
Fencing of existing swimming pool- Pool Inspections		\$175.00	\$195.00	Fencing of an existing swimming pool now under 'Pool Inspection' charges.
Notice to Fix (Section 164 and 167 of the Building Act 2004)		\$300.00	\$300.00	Set by statute
Application for Exemption from Building Consent (Schedule 1, Building Act 2004)	Set fee plus AlphaOne	\$87.50	\$400.00	Increased to reflect Revenue and Financing Policy range and increasing cost of this activity

		Current Fee 2023/24	Proposed Fee 2024/25	Reason
Extension of Time (Not billed until time of the CCC)	Administration and inspection cost	\$263.00	\$111.00	Reduced as less than 1 hour admin time involved
Lapsing of a Building Consent		Not previously charged	\$111.00	New
Refusal of a Building Consent		Not previously charged	\$111.00	New
Stock underpass (also refer to roading section) Producer statement of structural work and installation are required. DBH and BRANZ fees are included	Fee and AlphaOne	\$625.00		Delete, now classed under 'Minor works'
PIM only applications (Planning and Engineering fees are additional)	Fee and AlphaOne	\$625.00	\$625.00	No change
Record of Title Search		\$30.00	\$30.00	No change
Requests for building consent information Sale of Building Consent Information	Per month	\$32.00	\$32.00	No change
Inspection of premises for fire safety and access for people with disabilities		\$262.50		Delete, now classed under 'Additional inspections, not charged by the standard fee'
Application for a Building Certificate for a Liquor Licence		\$262.50	\$265.00	Increased to reflect Revenue and Financing Policy range and increasing cost of this activity
Amusement Devices (Statutory charge)		\$11.50	\$11.50	Set by statute
 For 1 device for the first 7 days For each additional device up to 7 days For each extra device for every 7 days 		\$ 2.30	\$ 2.30	
after first listing		\$ 1.15	\$ 1.15	

Accreditation Levy Payable on all building consents with an estimated value of \$20,000 and over, to cover costs of meeting criteria under the Building (Accreditation of Building Consent Authorities) Regulations 2006.Currently built into standard fees\$0.75 per \$1000.00 of project value.Currently built into standard fees, now to be charge separately based of Project ValueBuilding Research Association of New Zealand (BRANZ) Levy.\$1.00 per \$1000.00\$1.00 per \$1000.00 of project valueSet by statuteFor every building consent with an estimated value of \$20,000 and over, \$1.00 per \$1,000 (0.001%) is payable. (<i>NB: GST is not applicable to this levy.</i>)\$1.75 (GST included) per \$1000.00 of project value\$1.75 (GST included) per \$1000.00 of project valueSet by statueFor every building consent with an estimated value of \$20,000 and over, \$1.75 GST inclusive per \$1,000 (0.0017%) is payable.\$1.75 (GST included) per \$1000.00 of project value\$1.75 (GST included) per \$1000.00 of project valueSet by statueFor every building consent with an estimated value of \$20,044 and over, \$1.75 GST inclusive per \$1,000 (0.00175%) is payable.\$1.75 (GST included) per \$1000 (0.00175%) is payable.Set by statueFor every building consent major amendment where original consent was issued before 1 July 2020, with an estimated value of \$20,000, \$2.01 per \$1,000 is payable.Set by statue		Current Fee 2023/24	Proposed Fee 2024/25	Reason
Zealand (BRANZ) Levy.\$100.00of project valueFor every building consent with an estimated value of \$20,000 and over, \$1.00 per \$1,000 (0.001%) is payable. (<i>NB: GST is not</i> applicable to this levy.)\$1.75 (GST included) per \$1000.00 of project value\$1.75 (GST 	Payable on all building consents with an estimated value of \$20,000 and over, to cover costs of meeting criteria under the Building (Accreditation of Building Consent Authorities)	into standard		
Employment Levyincluded) per \$1000.00 of project valueincluded) per \$1000.00 of project valueFor every building consent with an estimated value of \$20,444 and over, \$1.75 GST inclusive per \$1,000 (0.00175%) is payable.included) per \$1000.00 of project valueFor every building consent major amendment where original consent was issued before 1 July 	Zealand (BRANZ) Levy. For every building consent with an estimated value of \$20,000 and over, \$1.00 per \$1,000 (0.001%) is payable. (NB: GST is not	-	-	Set by statute
	Employment Levy For every building consent with an estimated value of \$20,444 and over, \$1.75 GST inclusive per \$1,000 (0.00175%) is payable. For every building consent major amendment where original consent was issued before 1 July	included) per \$1000.00 of	included) per \$1000.00 of project	Set by statue

(A contribution towards the infrastructure required for increased development in accordance with the Development Contributions Policy)

Please be aware that there could be a development contribution fee charged for your building project. Development Contributions are payable under the Local Government Act 2002 for some projects. A Code Compliance Certificate will not be issued until the Development Contributions applicable to the project are paid in full. Development Contributions are adjusted at 1 July each year in accordance with our Development Contributions Policy.



8. Licensing and Enforcement

		Current Fee 2023/24	Proposed Fee 2024/25	Reason
Health licences - Health Act 1956 and associated regulations				
Hairdressers		\$145.00	\$200.00	Increased to reflect actual cost
Additional inspections	Per hour	\$180.00	\$190.00	Increased to reflect actual cost
Change of ownership		\$115.00	\$125.00	Increased to reflect actual cost
Camping grounds		\$290.00	\$345.00	Increased to reflect actual cost
Funeral directors		\$105.00	\$125.00	Increased to reflect actual cost
Mortuaries		\$230.00	\$285.00	Increased to reflect actual cost
Note: \$100.00-penalty for all registrations if they have not applied and paid by 30 June each year hairdressers and camping grounds and by 31 May each year for funeral directors and mortuaries.		\$100.00	\$200.00	Increased to reflect actual cost
Food Act 2014				
Food Control Plan				
Application for new registration of template food control plan		\$170.00	\$255.00	Increased to reflect actual cost
Application for renewal of template food control plan		\$150.00	\$200.00	Increased to reflect actual cost
Application for amendment of registration of template food control plan		\$170.00	\$200.00	Increased to reflect actual cost
Voluntary suspension of food control plan		\$170.00	\$200.00	Increased to reflect actual cost

		Current Fee 2023/24	Proposed Fee 2024/25	Reason
National Programme				
Application for new registration of a national programme		\$170.00	\$255.00	Increased to reflect actual cost
Application for renewal of a national programme		\$150.00	\$200.00	Increased to reflect actual cost
Application for amendment of registration of a national programme		\$170.00	\$200.00	Increased to reflect actual cost
Voluntary suspension of a national programme		\$170.00	\$200.00	Increased to reflect actual cost
Processing charges				
All verification activities including pre- registration assistance, annual audit, reporting non-compliance visits and any activity not specified in the schedule above (Environmental Health Officer)	Per hour	\$180.00	\$190.00	Increased to reflect actual cost
Administration	Per hour	\$88.00	\$95.00	Increased to reflect actual cost
Copies of food control plan or national programme		\$40.00	\$60.00	Increased to reflect actual cost
Mobile Shops				
Mobile shops		\$250.00	\$300.00	Increased to reflect actual cost
Gambling venue (class 4 consent) All applications that require a deposit will be charged at actual processing costs				
That meets all the criteria	Deposit only	\$1,000.00	\$1,500.00	Increased to reflect actual cost
That doesn't meet all the criteria	Deposit only	\$1,000.00	\$2,000.00	Increased to reflect actual cost
Noise control				
Return of seized stereo		\$150.00	\$150.00	
Alarm deactivation/disarming		At actual cost	At actual cost	

		Current Fee 2023/24	Proposed Fee 2024/25	Reason
		2023/24	2024/25	
Alcohol licences set by statute Application fee for new licences, renewals of				
licences and variations to licences				
Cost/risk fee category				
Very low (0 - 2 rating)	Application fee	\$368.00	\$368.00	Set by statute
	Annual fee	\$161.00	\$161.00	Set by statute
Low (3 - 5 rating)	Application fee	\$609.50	\$609.50	Set by statute
	Annual fee	\$391.00	\$391.00	Set by statute
Medium (6 - 15 rating)	Application fee	\$816.50	\$816.50	Set by statute
	Annual fee	\$632.50	\$632.50	Set by statute
High (16 - 25 rating)	Application fee	\$1,023.50	\$1,023.50	Set by statute
	Annual fee	\$1,035.00	\$1,035.00	Set by statute
Very high (26 plus rating)	Application fee	\$1,207.50	\$1,207.50	Set by statute
	Annual fee	\$1,437.50	\$1,437.50	Set by statute
Application type set by statute				
Special licence				
Class 3 One or two small events	See special	\$63.25	\$63.25	Set by statute
Class 2 Three to twelve small events: one to	licence application form	\$207.00	\$207.00	Set by statute
three medium	for further details			
Class 1 One large event: more than three		\$575.00	\$575.00	Set by statute
medium events: more than twelve small events				
Other fees set by statute				
Manager's certificate application		\$316.25	\$316.25	Set by statute
Temporary authority		\$296.70	\$296.70	Set by statute
Temporary licence		\$296.70	\$296.70	Set by statute
remporary intence		-γ290.70	ş290.70	JEL DY STATULE

	Current Fee 2023/24	Proposed Fee 2024/25	Reason
Appeal to Alcohol Regulatory & Licensing Authority (ARLA)	\$517.50	\$517.50	Set by statute
Extract of register (ARLA or District Licensing Committee)	\$57.50	\$57.50	Set by statute
Permanent Club Charter (annual fee due on 30 June of each year and paid to ARLA)	\$632.50	\$632.50	Set by statute
See also building consents and monitoring and resource consents and monitoring fees			

9. Resource Consents and monitoring

		Current Fee 2023/24	Proposed Fee 2024/25	Reason
Regulatory planning charges				
Hourly rates and other charges				
Set up fee (disbursements)	Per hour	\$88.00	\$100.00	Increased to reflect actual cost
Administration	Per hour	\$88.00	\$95.00	Increased to reflect actual cost
Graduate Planner	Per hour	\$160.00	\$170.00	Increased to reflect actual cost
Intermediate Consents Planner / Planning Guidance Officer	Per hour	\$180.00	\$190.00	Increased to reflect actual cost
Senior Planner	Per hour	\$195.00	\$205.00	Increased to reflect actual cost
Team Leader Resource Consents	Per hour	\$210.00	\$220.00	Increased to reflect actual cost
District Planner / Group Manager Community Development	Per hour	\$230.00	\$240.00	Increased to reflect actual cost
Monitoring	Per hour	\$161.50	\$170.00	Increased by inflation and rounded
Processing of completion certificates (s224)	Per hour	\$161.50	\$170.00	Increased by inflation and rounded
Team Leader Development Engineer	Per hour	\$210.00	\$220.00	Increased to reflect actual cost
Development Engineer	Per hour	\$180.00	\$190.00	Increased to reflect actual cost
Senior Development Engineer	Per hour	\$195.00	\$205.00	
Legal – in house - refer legal section in fees and charges				
External consultants (eg processing planner/engineer)		Actual cost plus 5%	Actual cost plus 5%	
Technical reports (eg peer review)		Actual cost plus 5%	Actual cost plus 5%	
Commissioners – independent		Actual cost plus 5%	Actual cost plus 5%	
Commissioners – Councillors - In accordance with Remuneration Authority Act 1977		Actual cost	Actual cost	
Venue hire		Actual cost	Actual cost	
Reports requested by commission		Actual cost	Actual cost	

		Current Fee	Proposed Fee	Reason
Prelodgement meetings – First hour 30 minutes		2023/24	2024/25	
free, thereafter charged out at the officer's				
hourly rate				
Sale of planning consent information (per month)	Per month	\$57.50	\$80.00	Increased by inflation and rounded
Consent deposits and set fees				
All applications that require a deposit will be				
charged at actual processing costs	.	<u> </u>	.	
Minor subdivision 1-9 lots	Deposit	\$ 2,000.00	\$4,000.00	Increased to reflect actual cost
Major subdivision 10+ lots	Deposit	\$ 5,000.00	\$9,000.00	Increased to reflect actual cost
Landuse	Deposit (includes	\$ 2,000.00	\$2,500.00	Increased to reflect actual cost
For breaches of development controls such as	1 hour of			
household recreation space and site coverage	monitoring)	ć 1 000 00	¢1.000.00	
Vehicle crossing only	Deposit (includes 1 hour of	\$ 1,000.00	\$1,000.00	
	monitoring)			
Combined minor subdivision and landuse	Deposit	\$ 3,000.00	\$4,000.00	Increased to reflect actual cost
Combined major subdivision and landuse	Deposit	\$6,000.00	\$10,000.00	Increase to reflect actual cost
Peat hazard landuse consent - including	Set fee	\$0.00	\$0.00	
monitoring				
Second hand building landuse consent - including	Set fee	\$710.00	\$1,000.00	Increased to reflect actual cost
1 hour deposit for monitoring	-			
Permitted boundary activities	Set fee	\$350.00	\$500.00	Increased to reflect actual cost
Marginal and temporary activities	Deposit	\$500.00	\$1,000.00	Increased to reflect actual cost
Front yard encroachment landuse consent (only	Set fee	\$710.00	\$1,000.00	Increased to reflect actual cost
applies where written approval from the affected				
parties are submitted with the application and				
there are no other matters of non-compliance -				
includes 1 hour deposit for monitoring)				
Limited notified applications (in addition to all	Deposit	\$4,000.00	\$9,000.00	Increased to reflect actual cost
other deposits)				
Publicly notified applications (in addition to all	Deposit	\$6,000.00	\$6,000.00	
other deposits)				

		Current Fee 2023/24	Proposed Fee 2024/25	Reason
Public or limited notified applications requiring a hearing	Deposit	\$5,000.00	\$10,000.00	Increased to reflect actual cost
Boundary adjustments	Deposit	\$1,500.00	\$2,000.00	Increased to reflect actual cost
Land Transfer Plan Approval 0-5 lots (s223 RMA)	Set fee	\$400.00	\$500.00	Increased to reflect actual cost
Land Transfer Plan Approval 6-10 lots (s223 RMA)	Set fee	\$600.00	\$800.00	Increased to reflect actual cost
Land Transfer Plan Approval 11 or more lots (s223 RMA)	Deposit	\$750.00	\$1,000.00	Increased to reflect actual cost
Approval of consent conditions (s224 RMA)	Deposit	\$500.00	\$1,000.00	Increased to reflect actual cost
Extensions of time (s125 RMA)	Deposit	\$1,000.00	\$1,500.00	Increased to reflect actual cost
Variations or cancellation of a consent condition (s127 RMA)	Deposit	\$1,000.00	\$1,500.00	Increased to reflect actual cost
Variations or cancellation of a consent notice (s221 RMA)	Deposit	\$1,000.00	\$1,500.00	Increased to reflect actual cost
Release of minor works bond	Deposit	\$400.00	\$500.00	Increased to reflect actual cost
Cancellation or variation of easements, building line restrictions and cancellation of compulsory amalgamations conditions (s241 and s243 RMA)	Deposit	\$1,000.00	\$1,500.00	Increased to reflect actual cost
Easements not requiring subdivision consent (s348 LGA)	Deposit	\$ 1,000.00	\$1,500.00	Increased to reflect actual cost
Surrender of consent	Deposit	\$500.00	\$1,000.00	Increased to reflect actual cost
Surrender of consent as required by a condition of consent	Set fee	\$350.00	\$500.00	Increased to reflect actual cost
Designation or heritage order	Deposit	\$ 3,000.00	\$3,000.00	
Alteration of designation or heritage order	Deposit	\$ 2,000.00	\$3,000.00	Increased to reflect actual cost
Outline plan (s176a RMA)	Deposit	\$ 1,000.00	\$1,500.00	Increased to reflect actual cost
Outline Plan Waiver	Set Fee	\$350.00	\$500.00	Increased to reflect actual cost
Certificate of compliance (s139 RMA)	Deposit	\$1,000.00	\$1,500.00	Increased to reflect actual cost
Existing Use Rights Certificate (s139A RMA)	Deposit	\$ 2,000.00	\$5,000.00	Increased to reflect actual cost
Alcohol licensing certificate for a new premises	Set fee	\$375.00	\$400.00	Increased to reflect actual cost

		Current Fee 2023/24	Proposed Fee 2024/25	Reason
Alcohol licensing certificate for an existing	Set fee	\$135.00	\$155.00	Increased to reflect actual cost
premises				
Building consent processing – refer building		hourly rates	hourly rates	
consents and monitoring section				
All other functions under the RMA – refer		hourly rates	hourly rates	
regulatory planning charges				
Vehicle entrances - see Roading				

10.Roading

		Current Fee 2023/24	Proposed Fee 2024/25	Reason
Overweight/high productivity vehicle permit application				
Processing of permit - no supervision	Per permit	\$120.00	\$123.00	Increased by inflation and rounded
Processing renewal of existing permit	Per permit	\$55.00	\$57.00	Increased by inflation and rounded
Additional supervision cost	Per permit	\$275.00	\$283.00	Increased by inflation and rounded
Non notification which includes pavement and		\$710.00	\$731.00	Increased by inflation and rounded
structural investigation work				
Note: Any fees and charges that may be applicable for new overweight licensing requirements will be addressed at the time any new requirements come into force.				
RAPID number				
New RAPID number		No charge	No charge	
Replacement of a RAPID number		No charge	No charge	
Roading events - non road closure				
Application - fundraising/community events		\$28.00	\$29.00	Increased by inflation and rounded
Application - private events		\$120.00	\$123.00	Increased by inflation and rounded
Roading events - road closures (including advertising)				
Closures requiring calls for submissions:				
Fundraising/community events		\$490.00	\$504.00	Increased by inflation and rounded
Private events		\$600.00	\$617.00	Increased by inflation and rounded
Closures not requiring calls for submissions:				
Private events/utility work		\$490.00	\$504.00	Increased by inflation and rounded
Corridor access requests				
Application fee:				
Standard CAR		\$225.00	\$232.00	Increased by inflation and rounded
Project work (exceeding 28 days)		\$500.00	\$515.00	Increased by inflation and rounded
Generic TMP (multiple sites up to a period of 12 months)		\$550.00	\$550.00	Increased by inflation and rounded
Further inspections due to non-compliance	Per inspection	\$200.00	\$206.00	Increased by inflation and rounded

		Current Fee 2023/24	Proposed Fee 2024/25	Reason
Non-notification cost		\$695.00	\$715.00	Increased by inflation and rounded
Approved Contractors				
Application to become an approved contractor		\$260.50	\$268.00	Increased by inflation and rounded
Application for a new/upgraded vehicle crossing not part of a subdivision or building consent		\$104.20	\$107.00	Increased by inflation and rounded
Further inspections due to non compliance	Per inspection	\$161.51	\$166.00	Increased by inflation and rounded
Non-approved contractors				
Application for a new/upgraded vehicle crossing not part of a subdivision or building consent		\$260.50	\$268.00	Increased by inflation and rounded
Further inspections due to non compliance	Per inspection	\$166.70	\$172.00	Increased by inflation and rounded
Stock underpasses (also refer building section)				
Applications (including all inspections)		\$900.00	\$925.00	Increased by inflation and rounded
Further inspections due to non compliance	Per inspection	\$200.00	\$206.00	Increased by inflation and rounded
Fence permits				
Applications (including first inspection)		No charge	No charge	
Further inspections due to non compliance	Per inspection	\$200.00	\$206.00	Increased by inflation and rounded
Stock permits				
Applications (including first inspection)		No charge	No charge	
Further inspections due to non compliance	Per inspection	\$200.00	\$206.00	Increased by inflation and rounded
Abandoned vehicles				
Vehicles taken into custody (where owner can be identified)	For towing and storage (if required)	Actual cost	Actual cost	
Disposal fee (where owner can be identified)	For disposal of vehicle (if required)	Actual cost	Actual cost	
Skateboard infringements				
First confiscation		No fee	No fee	

	Current Fee 2023/24	e Proposed Fee 2024/25	Reason
Second confiscation	\$37.50	\$39.00	Increased by inflation and rounded
Third and subsequent confiscations	\$69.80	\$72.00	Increased by inflation and rounded



11. Rubbish and Recycling

		Current Fee 2023/24	Proposed Fee 2024/25	Reason
MPDC official refuse bags can be purchased from Council offices/retail stores until 31 August 2023 Transfer stations are located in Matamata, Morrinsville and Waihou. Charges based on weight rather than volume. All vehicles pass over a weigh bridge and fee applied according to weight of refuse or green waste. Minimum charge applied for small loads. No charge for refuse in official MPDC refuse bags.		2023/24	2024/25	
Recycling bins (small green bins)		\$20.00		Delete, no longer needed as captured in targeted rates
MPDC official rubbish bags (retail price)	Only available until 31 August 2023	\$3.00		Delete, no longer needed as captured in targeted rates
Wholesale bags	For the commercial sale of refuse bags	Up to 15% less than retail price		Delete, no longer needed as captured in targeted rates
Replacement/delivery of bins:				
25 litre food waste bin	Included in targeted rates	Free	Free	
120 litre wheelie bin for refuse collection	Included in targeted rates	Free	Free	
240 litre wheelie bin for recyclables	Included in targeted rates	Free	Free	
45 litre glass crate	Included in targeted rates	Free	Free	
Upon request to join kerbside collection service:				
Provision of (including delivery): - 25 litre food waste bin - 120 litre wheelie bin for refuse collection - 240 litre wheelie bin for recyclables - 45 litre glass crate		New	The fee is charged at a varying rate based on 1/12 th of the kerbside collection targeted rate for the current	New fee to ensure users joining the service part way through (and therefore not rated for kerbside collection) pay a reasonable share of the cost

			year multiplied by the number of full months to June that the service will be provided. The property will be rated for the service from the following year.	
Transfer station fees				
Sorted and approved recyclables		Free		
Commercial quantities will only be accepted by prior arrangement with management	Per tonne	\$105.00	\$108.00	Increased by inflation and rounded
Refuse				
Bag - this is for plain bags dropped at MPDC refuse sites (MPDC official bags are free to drop at MPDC refuse sites) <u>this ends on 1 September 2024 when</u> <u>bags will be charged at \$5.50</u>	Up to 60 litre bag larger bags will be weighed		\$5.50	Allows for levy, Emissions Trading Scheme, inflation
Car, utes, all vehicles/trailers	Per tonne Minimum charge	\$310.00 \$35.00	\$330.00 \$35.00	Allows for levy, Emissions Trading Scheme, inflation
Green waste				
Bag - this is for plain bags dropped at MPDC refuse sites (MPDC official bags are free to drop at MPDC refuse sites) <u>this ends on 1 September 2024 when</u> <u>bags will be charged at \$5.00</u>	Up to 60 litre bag, larger bags will be weighed	\$5.00	\$5.00	
Car, utes, all vehicles/trailers	Per tonne Minimum charge	\$140.00 \$17.00	\$140.00 \$17.00	
Scrap steel				
Ute/station wagon/single axle trailer/tandem axle/high side trailer/commercial		No charge	No charge	

Electronic waste				
Desktop computer, server (box only), modem,		No charge	No charge	
keyboard, small peripherals				
Fluorescent tubes, laptop battery, speakers (per		\$5.00	\$5.00	
unit)				
DVD/CD/VCR player, stereo system, gaming		\$7.00	\$7.00	
console, laptop, small printer, scanner, fax,				
microwave				
LCD Computer monitor		\$12.00	\$12.00	
CRT Computer monitor, Plasma/LCD TV (flat		\$20.00	\$21.00	Increased by inflation and rounded
screen)				
CRT TV		\$30.00	\$31.00	Increased by inflation and rounded
Other transfer station charges - These apply to all				
three transfer stations:				
Charges per type				
Car tyre		\$10.50	\$10.50 until 1	From 1 September 2024 we will be unable to charge
			September 2024	for tyres as they will be covered under a government
				regulation scheme called Tyrewise
4WD and light truck tyre		\$12.50	\$13.00	Increased by inflation and rounded
Truck tyre		\$26.00	\$27.00	Increased by inflation and rounded
Tractor tyre less than 40 inch diameter		\$59.50	\$61.00	Increased by inflation and rounded
Tractor tyre 40 inch diameter or more		\$97.00	\$100.00	Increased by inflation and rounded
White ware (Items need to be degassed)	Per item	\$12.50	\$13.00	Increased by inflation and rounded
Domestic quantities (up to 10 litres) of hazardous		\$20.00	\$21.00	Increased by inflation and rounded
waste and oil can also be disposed of at the				
transfer stations, including solvents (labelled),				
cleaning fluids (labelled), paints, car batteries and				
oils. Fertilisers, herbicides and pesticides may also				
be disposed of if they are placed in a sealed, clear				
plastic bag and labelled. Larger quantities may be				
accepted by prior arrangement.				

12.Wastewater

		Current Fee 2023/24	Proposed Fee 2024/25	Reason
Tradewaste – administrative charges				
Tradewaste application fees	Per unit	\$95.90	\$99.00	Increased by inflation and rounded
Inspection fee	Per unit hour	\$152.00	\$156.00	Increased by inflation and rounded
Temporary discharge application fee	Per unit	\$95.90	\$99.00	Increased by inflation and rounded
Annual tradewaste – consent charges				
Permitted		No charge	No charge	
Conditional		\$374.00	\$385.00	Increased by inflation and rounded
Tradewaste charges are as per individual				
tradewaste agreements				
The fixed tankered waste charge shall be	Tankered waste	\$42.70	\$44.00	Increased by inflation and rounded
calculated using a set fee per cubic metre.	per m3			

13.Water

		Current Fee 2023/24	Proposed Fee 2024/25	Reason
	Per m3	\$6.22	\$7.76	Increased to recover costs
District wide tanker fill points	Initial	\$380.30	\$391	Increased by inflation and rounded
District wide tanker fill points	registration			
	Annual review	\$128.70	\$132	Increased by inflation and rounded
Backflow maintenance and annual testing		Actual cost plus admin fee of 10%	Actual cost plus admin fee of 10%	
Meter administration fees				
Re-connection fee		At cost	At cost	
Disconnection fee		At cost	At cost	
Connection/installation fee		At cost	At cost	

14.Strategies and plans (District Plan)

		Current Fee 2023/24	Proposed Fee 2024/25	Reason
District Plan sales				
Private plan changes				
Private plan changes	Deposit	\$20,000.00	\$20,000.00	
Administration fee	Per hour	\$88.00	\$95.00	Increased to reflect actual cost
Graduate Planner	Per hour	\$160.00	\$170.00	Increased to reflect actual cost
RMA Policy Planner	Per hour	\$180.00	\$190.00	Increased to reflect actual cost
Senior Planner	Per hour	\$195.00	\$205.00	Increased to reflect actual cost
District Planner/ Group Manager Community Development	Per hour	\$230.00	\$240.00	Increased to reflect actual cost
Consultant Planner	Per hour	Actual cost plus 5%	Actual cost plus 5%	
Legal – in house - refer legal section in fees and charges				
External consultants		Actual cost plus 5%	Actual cost plus 5%	
Commissioners – independent		Actual cost plus 5%	Actual cost plus 5%	
Commissioners – Councillors - In accordance with Remuneration Authority Act 1977		Actual cost	Actual cost plus 5%	
Venue hire		Actual cost	Actual cost	
Reports requested by commission		Actual cost plus 5%	Actual cost plus 5%	
Note: All photocopying and postage will be charged as per fees and charges – customer services section.				

15.Engineering

		Current Fee 2023/24	Proposed Fee 2024/25	Reason
Graduate Engineer	Per hour	\$160.00	\$170.00	Aligned with Resource Consent and Monitoring Fees
Surveyor	Per hour	\$170.00	\$180.00	Aligned with Resource Consent and Monitoring Fees
Engineering Officer	Per hour	\$180.00	\$190.00	Aligned with Resource Consent and Monitoring Fees
Senior/Design Engineer	Per hour	\$195.00	\$205.00	Aligned with Resource Consent and Monitoring Fees
Team Leaders	Per hour	\$215.00	\$225.00	Aligned with Resource Consent and Monitoring Fees
Roading Manager	Per hour	\$240.00	\$250.00	Aligned with Resource Consent and Monitoring Fees
Service Delivery Manager	Per hour	\$230.00	\$240.00	Aligned with Resource Consent and Monitoring Fees

16.Customer Services/Records/GIS and administration

		Current Fee 2023/24	Proposed Fee 2024/25	Reason
Official information charges				
Time - first hour or part there of		Free	Free	
Time - after first hour	Per half hour or part there of	\$38.00	\$38.00	
Pages copied - first 20 A4 (or smaller) pages free	Over 20 pages/per page	\$0.50	\$0.50	
Cost of CDs, video, tapes, printing larger than A4 and other materials or viewing arrangements requested		Actual cost	Actual cost	
Access to files				
Simple file - excludes property owner (including property owner)		\$30.00	\$30.00	Amended to align with neighbouring Councils and to reflect costs of storage, retrieval and administration of property file information
Complex files - e.g. business or industrial establishments (including property owner)		\$65.00	\$65.00	Amended to align with neighbouring Councils and to reflect costs of storage, retrieval and administration of property file information
Building and resource consent files		\$25.00	\$25.00	
Recovery of file from off-site		\$70.00	\$70.00	
Record of Title and deposited plan search (searches are performed only to satisfy RC and BC requirements, we do not do general public searches)	Per title	\$30.00	\$30.00	
Access to register information	Per month	\$22.00	\$22.00	
Supporting documents for search (Instruments registered against the title for example encumbrances, consents notices etc)	Each per instrument	\$10.00	\$10.00	
Photocopying/GIS and mapping services				

		Current Fee	Proposed Fee	Reason
		2023/24	2024/25	
Black and white photocopying/printing				
External A4	Per page	\$0.50	\$0.50	
External A3	Per page	\$1.00	\$1.00	
Colour photocopying/printing				
External A4	Per page	\$2.00	\$2.00	
External A3	Per page	\$4.00	\$4.00	
Large format printing (colour)				
External A2	Per page	\$12.00	\$12.00	
External A1	Per page	\$18.00	\$18.00	
External A0	Per page	\$28.00	\$28.00	
GIS charge out rate	Per hour	\$65.00	\$65.00	
	Minimum charge	\$32.50	\$32.50	
Black and white plan copying				
External A2	Per page	\$5.15	\$5.15	
External A1	Per page	\$10.30	\$10.30	
External A0	Per page	\$15.50	\$15.50	
Policies, plans, bylaws, reports, agendas and				
minutes				
Long Term Plan, Annual Plan, Annual Report,	Per page			
Consolidated Bylaw and all other policies, plans,				
agendas and minutes				
Land Information Memorandum (electronic)				
Standard Land Information Memorandum (LIM)	(10 working days)	\$300.00	\$310.00	Increased by inflation and rounded
Urgent Land Information Memorandum (LIM)	(3 working days)	\$450.00	\$460.00	Set at \$150 above standard LIM
Standard business/industrial establishment Land	(10 working days)	\$500.00	\$515.00	Increased by inflation and rounded
Information Memorandum (LIM)				
Urgent business/industrial establishment Land	(5 working days)	\$650.00	\$665.00	Set at \$150 above standard LIM
Information Memorandum (LIM)				
Printed copy of LIM		\$15.00	\$15.00	
Rates Refund				
Requests to refund credit balances on rates	This fee is for any	\$50	\$50	
account at time of property settlement	request for refund			
	of any credit			

	Current Fee 2023/24	Proposed Fee 2024/25	Reason
balance on the rates account.			

17. Communications

	Current Fee 2023/24	Proposed Fee 2024/25	Reason
Photos			
Community groups or other organisations, where there is a benefit to Council	Free	Free	
Commercial/other organisations:			
Standard	\$50.00	\$50.00	
Panoramic	\$100.00	\$100.00	

18.Legal

Fee	Comment	Current Fee	Proposed Fee	Reason
In house services (performed by Council's legal	Legal per hour	\$240	\$255	Increased to reflect actual cost and align with
staff)				neighbouring councils
Administration per hour		\$100	\$100	
External services (performed by external legal		Actual cost	Actual cost	
firms)				

19.Independent	commissioner	hearings for	r develonment	t contributions (hiertions
19.Independent	COMMISSIONEI	nearings ioi	uevelopmen		Jujections

		Current Fee 2023/24	Proposed Fee 2024/25	Reason
Engaging external commissioner/s to hear an application		Actual cost	Actual cost	
Secretarial and administrative support	Per hour	\$100.00	\$103.00	Increased by inflation and rounded
Staff time in preparing, organising and holding a hearing	Per hour	\$175.00	\$180.00	Increased by inflation and rounded
Additional equipment, materials or meeting space required for the hearing		Actual cost	Actual cost	

20.Swimming pools

		Current Fee 2023/24	Proposed Fee 2024/25	Reason
Swim Zone Matamata, Morrinsville and Te Aroha				
Single entry				
Child (under 16 years)		\$4.00	\$5.00	Increased to recover more costs through fees
Adult (16 years +)		\$7.00	\$8.00	Increased to recover more costs through fees
Senior (65 years +)	Single swim	\$6.00	\$7.00	Increased to recover more costs through fees
Family pass 2 adults or seniors and up to 3 children		\$21.00	\$25.00	Increased to recover more costs through fees
Shower only		\$3.50	\$5.00	Increased to recover more costs through fees
Spa (where facilities are available)	In addition to entry fee	\$2.00	\$3.00	Increased to recover more costs through fees
Concession cards (pool entry)				
Child (under 16 years)	10 swims	\$34.00	\$42.50	Increased to recover more costs through fees
	20 swims	\$64.00	\$80.00	Increased to recover more costs through fees
	30 swims	\$90.00	\$112.50	Increased to recover more costs through fees
Adult (16 years +)	10 swims	\$60.00	\$68.00	Increased to recover more costs through fees
	20 swims	\$112.00	\$128.00	Increased to recover more costs through fees
	30 swims	\$158.00	\$180.00	Increased to recover more costs through fees
Senior (65 years +)	10 swims	\$51.00	\$59.50	Increased to recover more costs through fees
	20 swims	\$96.00	\$112.00	Increased to recover more costs through fees
	30 swims	\$135.00	\$157.50	Increased to recover more costs through fees
Concession cards (pool and spa entry)				
Child (under 16 years)	10 swims	\$51.00	\$68.00	Increased to recover more costs through fees
	20 swims	\$96.00	\$128.00	Increased to recover more costs through fees
	30 swims	\$135.00	\$180.00	Increased to recover more costs through fees
Adult (16 years +)	10 swims	\$77.00	\$93.50	Increased to recover more costs through fees
	20 swims	\$144.00	\$176.00	Increased to recover more costs through fees
	30 swims	\$203.00	\$247.50	Increased to recover more costs through fees
Senior (65 years +)	10 swims	\$68.00	\$85.00	Increased to recover more costs through fees
	20 swims	\$128.00	\$160.00	Increased to recover more costs through fees
	30 swims	\$180.00	\$225.00	Increased to recover more costs through fees
Membership (pool entry)				

		Current Fee	Proposed Fee	Reason
		2023/24	2024/25	
Child (under 16 years)	3 month	\$93.50	\$117.00	Increased to recover more costs through fees
	6 month	\$145.50	\$182.00	Increased to recover more costs through fees
	12 month	\$229.00	\$286.00	Increased to recover more costs through fees
Adult (16 years +)	3 month	\$164.00	\$187.00	Increased to recover more costs through fees
	6 month	\$255.00	\$291.00	Increased to recover more costs through fees
	12 month	\$400.00	\$456.00	Increased to recover more costs through fees
Senior (65 years +)	3 month	\$140.50	\$164.00	Increased to recover more costs through fees
	6 month	\$218.50	\$256.00	Increased to recover more costs through fees
	12 month	\$343.00	\$401.00	Increased to recover more costs through fees
Membership (pool and spa entry)				
Child (under 16 years)	3 month	\$140.50	\$187.00	Increased to recover more costs through fees
	6 month	\$218.50	\$291.00	Increased to recover more costs through fees
	12 month	\$343.00	\$456.00	Increased to recover more costs through fees
Adult (16 years +)	3 month	\$210.50	\$257.00	Increased to recover more costs through fees
	6 month	\$327.50	\$400.00	Increased to recover more costs through fees
	12 month	\$515.00	\$628.00	Increased to recover more costs through fees
Senior (65 years +)	3 month	\$187.00	\$234.00	Increased to recover more costs through fees
	6 month	\$291.00	\$364.00	Increased to recover more costs through fees
	12 month	\$457.50	\$572.00	Increased to recover more costs through fees

		Current Fee 2023/24	Proposed Fee 2024/25	Reason
SZTA No. 2 Bath House (public 30 min sessions*)	per person (minimum 2 people - maximum 10)	\$6.00	\$8.00	Increased to recover more costs through fees
SZTA No. 2 Bath House (public 30 min sessions*)				
and pool/outdoor spa combo				
Child (under 16 years)		\$9.00	\$13.00	Increased to recover more costs through fees
Adult (16 year +)		\$11.00	\$16.00	Increased to recover more costs through fees
Senior (65 years +) and Active Health		\$10.00	\$15.00	Increased to recover more costs through fees
Family pass 2 adults or seniors and up to 3 children		\$39.00	\$56.00	Increased to recover more costs through fees
				2 adults 3 children 20% discount
* Public sessions (minimum 2 - maximum 10 per session)				
SZTA No. 2 Bath House (private 30 min sessions)				
Child (under 16 years)		\$11.00	\$11.00	Increased to be in-line with mineral spa prices
Adult (16 years +)		\$20.00	\$28.00	
Senior (65 years +) and Active Health		\$15.00	\$21.00	
Family pass 2 adults or seniors and up to 3 children		58.00	\$70.00	
SZTA No. 2 Bath House (private 30 min sessions) and pool/outdoor spa combo				
Child (under 16 years)		\$14.00	\$15.00	Increased to be in-line with mineral spas prices less
Adult (16 years +)		\$24.00	\$32.00	10% discount
Senior (65 years +) and Active Health		\$19.00	\$25.00	
Family pass 2 adults or seniors and up to 3 children		\$72.00	\$86.00	
School groups				
Matamata Primary School (Matamata pool only)	Per child/term	\$13.00	-Delete charge	MM primary to be charged same rate as all district school at \$2 per child per swim.
All schools within the district	Per child/swim	\$2.00	\$3.00	Should be \$2 less than child admission price.

		Current Fee 2023/24	Proposed Fee 2024/25	Reason
Out of district schools	Per child / swim	\$3.50	\$5.00	Should be \$1 less child admission price
Amateur swimming clubs				
Squad member (pool entry) - 12 months	Valid only during squad training session times	\$170.00	\$245.00	Increase to recover more costs through fees
Squad member (pool entry) - 6 months		\$124.00	\$179.00	Increase to recover more costs through fees
Learn to swim	Pool entry only per child per term	\$34.00		Delete Concessions and memberships available for learn to swim
Hire (bookings essential)				
Lane hire	Per lane per hour	\$13.00	\$20.00	Increase to recover more costs through fees
Inflatable hire for private bookings (Includes additional lifeguard)	Hire per hour where available	\$45.00	\$50.00	Increase to reflect actual cost
Inflatable	Per person		\$3.00	NEW FEE Charge for inflatable use during community sessions.
Barbeque hire	Per hour	\$13.00	\$20.00	Consistent with lane hire
Full pool hire	Per hour per pool (includes one lifeguard) additional lifeguard charges may apply pending on ratio numbers.	\$70.00	\$100.00	Increase to recover more costs through fees
Customer & lifeguard numbers will be calculated by the level of risk and approved by Swim Zone management. Lifeguard ratios are 1:40. An additional lifeguard is required if ratios are exceeded. Aqua Group Fitness (where available, minimum	Over 1:40 ratio additional lifeguard per hour	\$30.00	\$35.00	Increase to reflect actual cost
of 5 people per class)				

		Current Fee 2023/24	Proposed Fee 2024/25	Reason
Membership card holders	per class	\$5.50	-Delete charge	Delete charge old fee associated with Matamata gym.
Per session		\$8.00	\$8.50	Increase to recover more costs through fees
Concession card	10 sessions	\$72.00	\$85.00	15% discount
	20 sessions	\$136.00	\$160.00	20% discount
	30 sessions	\$191.00	\$225.00	25% discount
Active Health club rehabilitation (access to exercise equipment and staff assistance)				
Child (under 16 years) Includes spa	Restricted hours of use and current medical certificate apply	\$3.00	\$4.00	Increase to recover more costs through fees \$1 discount to general admission
Adult (16 years +) Includes spa		\$6.00	\$7.00	Increase to recover more costs through fees \$1 discount to general admission
Senior (65 years +) Includes spa		\$5.00	\$6.00	Increase to recover more costs through fees \$1 discount to general admission
Summer Swim Card (school aged children)	6 weeks of summer school holiday	\$55.00	\$65.00	
Little Swimmer sessions	Children under 5 years.		Child general admission rate Adult swims free	New fee

Notes

Community Group - a not for profit organisation that provides services that are of benefit to the community, including the provision, promotion or facilitation of: public health or wellbeing, social advisory or rehabilitation services, sports or recreational activities, public amenities or recreational facilities, the protection or enhancement of the environment, the protection of human life, the relief of poverty, the advancement of education (eg schools) or religion, animal welfare, public works or services, the efficiency of the armed forces.

Sports Parks - the following parks are classified as sports parks

Matamata: Matamata Domain, Pohlen Park, Swap Park

Morrinsville: Morrinsville Recreation Ground, Wiseley Reserve

Te Aroha: Boyd Park, Herries Park, Waihou Recreation Reserve

Casual/ regular hirers definitions - regular hirers are not required to pay a bond. Regular hirers are those who make regular bookings that cover one school term or a period of three months or more. All other hirers are classified as casual hirers.

Alcohol served - serving alcohol at Council facilities is subject to licensing requirements under the Sale and Supply of Alcohol Act 2012 and/or obtaining permission from Council.

Commercial - any other entities not covered above

Non Commercial - not for profit organisations, individuals, clubs or those involved in public health or wellbeing, social advisory or rehabilitation services, sports or recreational activities, public amenities or recreational facilities, the protection or enhancement of the environment, the protection of human life, the relief of poverty, the advancement of education (eg schools) or religion, animal welfare, public works or services, the efficiency of the armed forces.

Event Facilitator assistance - available during events. Please contact the Events and Promotions Coordinator to discuss your requirements and rates. Rates depend on the size of the event and set up requirements.

Official Information Charges - The Local Government Official Information and Meetings Act 1987 (Act) requires us to make available certain information which we hold. The Act also makes provision for us to make a charge for the information supplied but this charge must be reasonable and is for the cost of labour and materials involved in making the information available. If the request expresses urgency then the Council may have to use additional resources to gather the information promptly and the Act permits the Council to charge for these extra resources. If there is a charge for information we will advise you of the likely charges before we commence processing the request and will give you the opportunity to decide whether or not to proceed with the request. In such cases we may also require that the whole or part of any charge be paid in advance before commencing to process the request. If the time taken to process the information and/or the number of copies supplied is only a small margin over the 'free' allowance, we may use our discretion as to whether any charge should be made.

Where repeated requests are made by the same person or group in respect of a common subject over intervals of up to eight weeks we will aggregate these requests for charging purposes. This means that the second and subsequent requests will not be subject to one hour of free time and 20 free standard A4 (or smaller) photocopies.

The charge represents a reasonable fee for the cost of providing information. It may include (but is not limited to) time spent: • in searching an index to establish the location of the information• in locating and extracting the information from the place where it is held • in reading or reviewing the information

• in supervising the access to the information.

Under the Act we are not permitted to charge for:

• locating and retrieving information which is not where it ought to be

• time spent deciding whether or not access should be allowed, and in what form.

The liability to pay any charge may be modified or waived at the discretion of the delegated officer receiving the request. Such decisions should have regard to the circumstances of each request. However, it would be appropriate to consider:

• whether payment might cause the applicant hardship

• whether remission or reduction of the charge would facilitate good relations with the public or assist the department in its work

• whether remission or reduction of the charge would be in the public interest because it is likely to contribute significantly to public understanding of, or effective participation in, the operations or activities of the government, and the disclosure of the information is not primarily in the commercial interest of the requester.

Charges are set in accordance with Ministry of Justice, Charging Guidelines for Official Information Act 1982 Requests (2002) and the Ombudsman's guide to charging for official information under the OIA and LGOIMA released June 2016. If an identifiable natural person seeks access to personal information about that person then the request is governed by the Privacy Act 1993 and these charges do not apply. Information that is already publicly available (for example at our libraries and offices or on our website is not subject to the Act, and normal charges apply to the supply of this information. A person who makes a request for information under the Act may make a complaint to the Office of the Ombudsmen regarding our decision regarding supply of that information.